

Audatex® *Estimating*

Unable to Decode the Vehicle Identification Number (VIN)

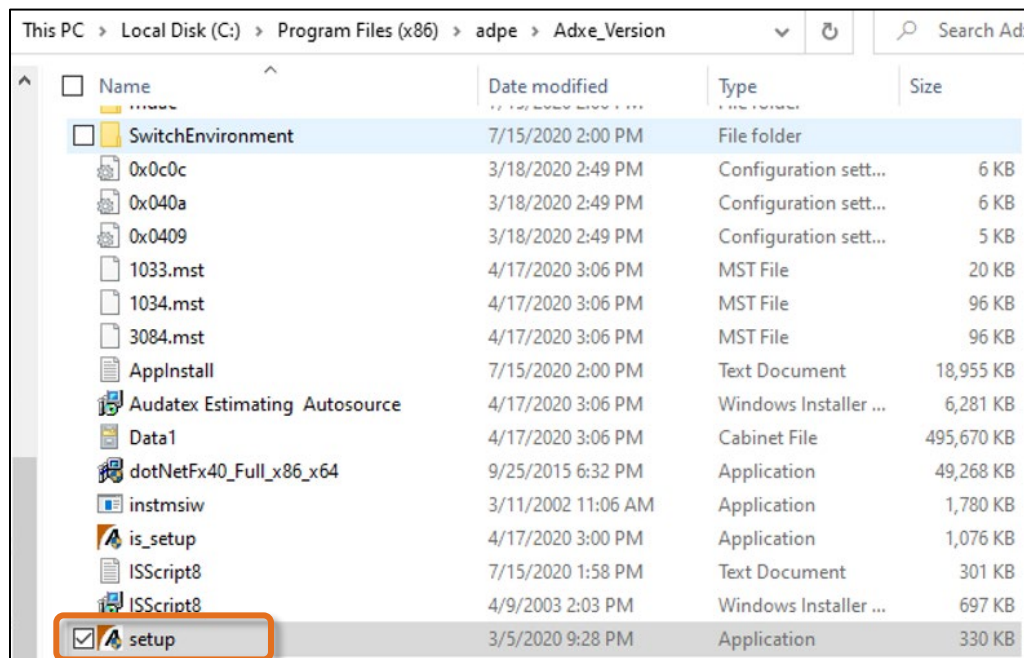
Note: This only affects users still on 8.0.818 or older.

Follow these steps in order:

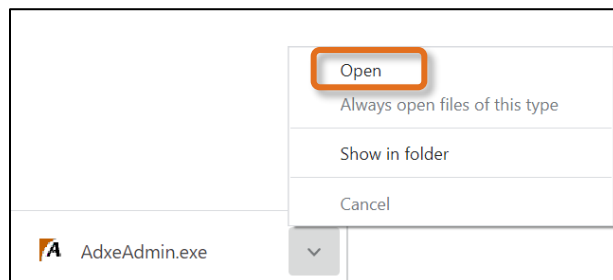
1. Install the latest version of Audatex Estimating.
2. Install when prompted or manually install.

Manual Installation

- 1) Navigate to **C:\Program Files (x86)\adpe\Adxe_Version** when not prompted to update.
- 2) Double click **setup.exe**.



3. Run **Audatex Estimating Admin Advanced Options** to reinstall vehicle data.
 - 1) Navigate to <http://download.audatexsolutions.com/adx/AdxeAdmin.exe>.
 - 2) Click the drop-down arrow at the bottom left of the page and click **Open** to download the **AdxeAdmin** tool.



Note: Unless another location is specified, the browser downloads the application to **C:\Users\Username\Downloads**.

- 3) Select **Advanced Options**.
- 4) Select **Reinstall Vehicle Data** and follow the prompts.

