Audatex®*Estimating*

How to Install Audatex Estimating and AudaUpdate
Quick Reference Guide

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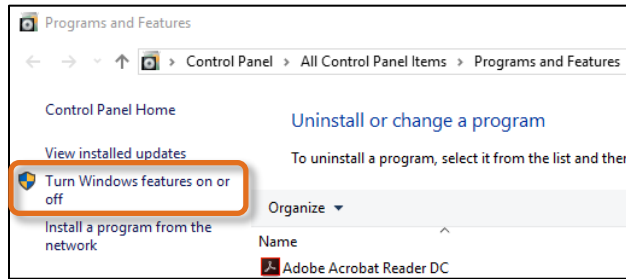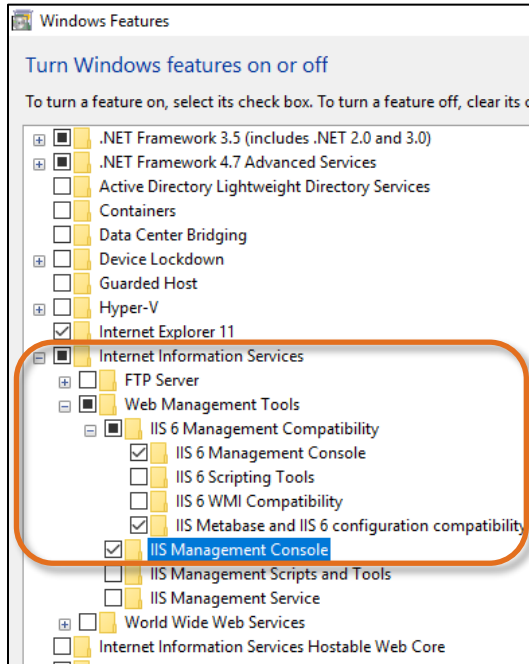
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Prerequisites

⚠️ **Important Note**: *First time Audatex Estimating users, contact the Audatex Installation Team at (866) 881-8686.*

1. Verify the computer meets system requirements for **Audatex Estimating**.
    1) Log into MySupportGarage.com.
    2) Click the **Product Support** tab.
    3) Select **Audatex Estimating** from the **Select Product** drop-down list.
    4) Type **System Requirements** in the **Search** field.
    5) Click the magnifying glass icon.
    6) Click the **Audatex Estimating System Requirements** link.
2. Log in to a Windows user account with administrative permissions.
3. Disable User Account Control.
    1) Click the **Start** button.
    2) Type **UAC** into the **Search** programs and files field.
    3) Click the **Change User Account Control** settings.
    4) Move the slider to the **Never notify** position.
    5) Click **OK**.
    6) Click **Yes** on the **User Account Control** prompt.
    7) Reboot the computer.
4. Install the latest Adobe Reader version.
5. Set Adobe Reader to run as the Administrator.
    1) Right click the **Adobe Reader** shortcut on the desktop.
    2) Select **Properties**.
    3) Click the **Compatibility** tab.
    4) Check the **Run this program as an administrator** check box.
6. Disabled Protected Mode and Enhanced Security in Adobe Reader.
    1) Click the **Edit** menu.
    2) Click **Preferences**.
    3) Click **Security (Enhanced)** on the left navigation.
    4) Deselect the **Enable Protected Mode** at startup box.
    5) Click the **Yes** button on the confirmation message window.
    6) Deselect the **Enable Enhanced Security** check box.
    7) Click **OK**.
    8) Close **Adobe Reader**.
7. Configure Internet Explorer settings for Audatex Estimating.
    1) Log into MySupportGarage.com.
    2) Click the **Product Support** tab.
    3) Select **Audatex Estimating** from the **Select Product** drop-down list.
    4) Type **Internet Explorer Settings** in the **Search** field.
    5) Click the magnifying glass icon.
    6) Click the **Internet Explorer Settings** link.
8. Audatex Estimating Multi-user server only: Install IIS.
    1) Close all applications.
    2) Press the **Windows + R key** combination to open the run box
    3) Type **appwiz.cpl**
    4) Press enter, the **Programs and Features** window opens.

5) Click the **Turn Windows features on or off** link.

6) Expand the **Windows Features** window.
7) Click the plus next to the **Internet Information Services** check box to expand the sub-component selections.
8) Expand the **Web Management Tools**.
9) Expand **IIS 6 Management Compatibility**.
    1) Select **IIS 6 Management Console**.
    Note: *IIS 6 Metabase and IIS 6 configuration compatibility is the default selection. Manually select this option when necessary.*
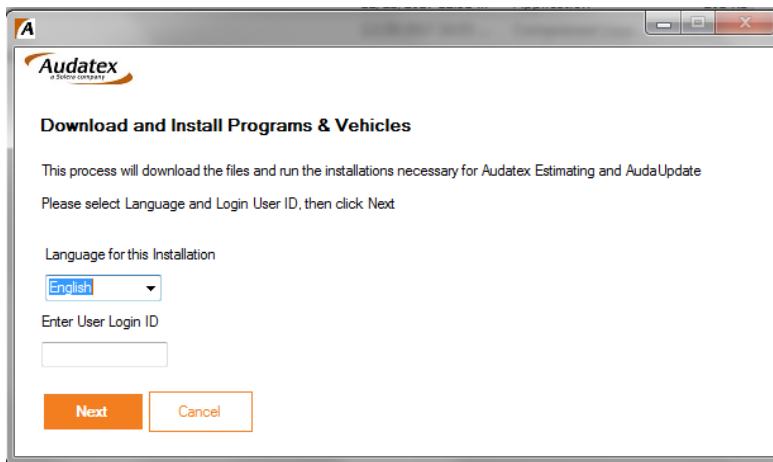   2) Select **IIS Management Console**.

10) Expand **World Wide Web Services**.
11) Expand **Application Development Features**.
    1) Select **ASP**.
    Note: *ISAPI Extensions is the default selection. Manually select this option when necessary.*
    2) Select **ASP.NET 4.6**.
    Note: *ISAPI Filters, .NET Extensibility 4.6, and Default Document (found under the Common HTTP Features section) are the default selections. Manually select these options when necessary.*
12) Expand **Common HTTP Features**.
13) Select **Static Content**.
14) Click **OK**.
15) Reboot the computer to complete the installation.

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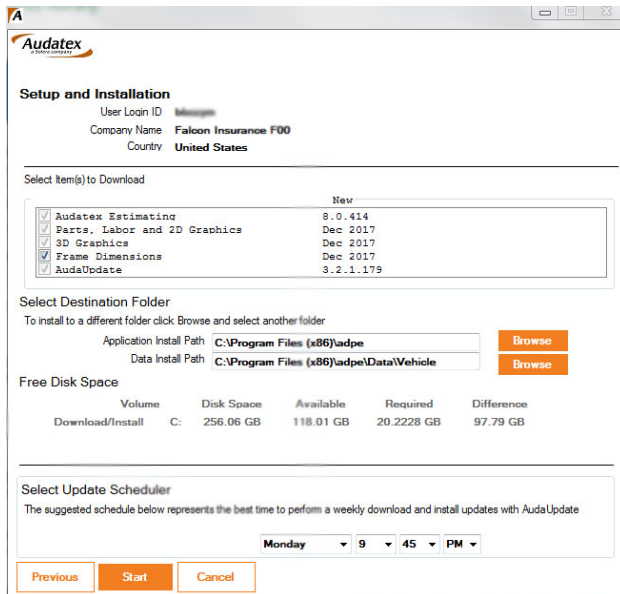# New User / New Computer Setup

These instructions are for users that need to install Audatex Estimating on a new machine or re-install Audatex Estimating.

Administrative rights on the computer are required to install Audatex Estimating. When needed, contact local IT / helpdesk for assistance.

1. Navigate to http://download.audatexsolutions.com/adx/AdxeAdmin.exe and click the link to download the application.
2. The browser downloads the application to **c:\users\username\downloads**.
3. Click the download folder.
4. Double click the application.
   The program launches.
5. **Optional**: Click the **Language** drop-down list to select French rather than English.
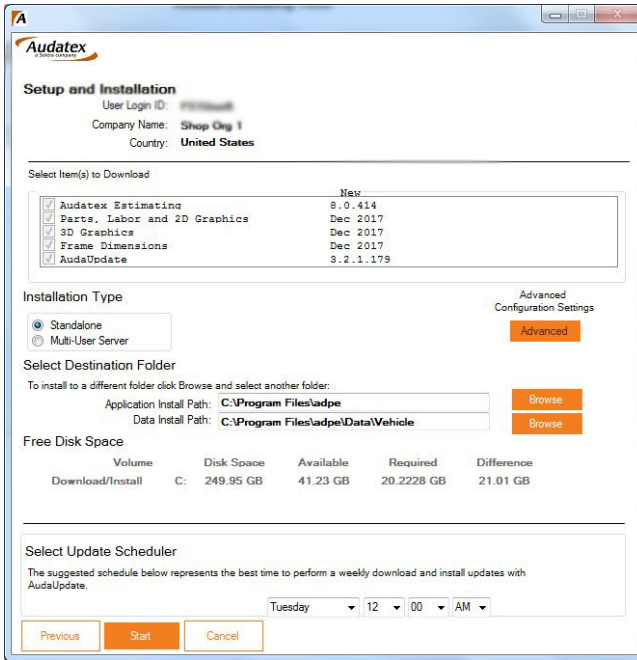6. Type the **User ID** in the field.

7. Click the **Next** button.
   The Setup and Installation window opens.

8. **Optional**: Select the check box for the application(s).
9. **Optional**: Click the **Browse** button to select a different designation folder.
10. **Optional**: Repair Shop Organization with local server install only – click the **Advanced** button to configure the local server.
    Recommended: *It is recommended that the server administrator complete this type of install.*
11. Click the **Scheduled Day** drop-down list and select a day of the week.
    Note: *The install cannot take place while Audatex Estimating is running. The computer must be on with an internet connection. Install may take several minutes to install the monthly update.*

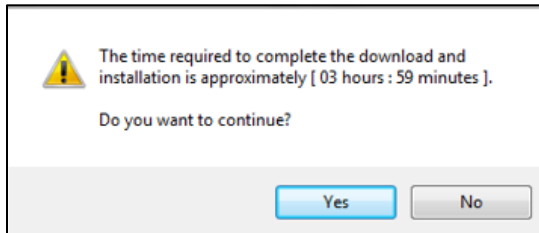12. Use the drop-down lists to select the best time for download.

13. Click the **Start** button.
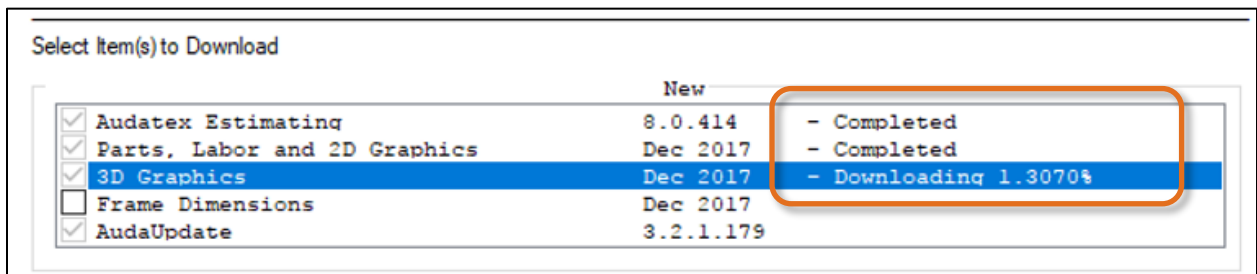14. A message appears with the calculated time to download and install the selected application(s).
15. Click the **Yes** button to continue with the download.
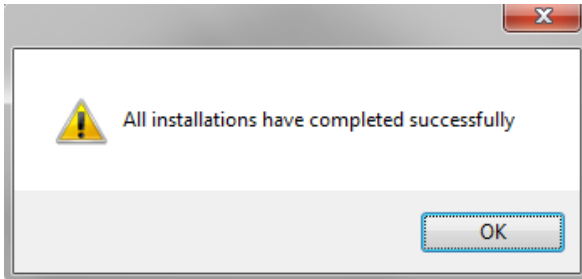   ~OR~
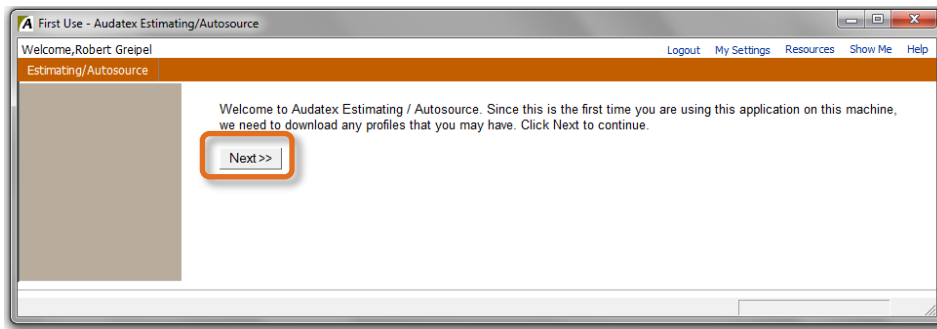   Click the **No** button to cancel the download.

Note: *While downloading the Setup Installation screen indicates the percentage and completed items of the install.*

16. Click the **OK** button once the install is complete.

17. Double click the **Audatex** desktop icon.
18. Login to the application.
    A Welcome message appears.
19. Click the **Next** button to download profiles.

20. Set the Audatex Estimating shortcut to run as the Administrator.
    1) Right click on the desktop shortcut for the program.
    2) Select **Properties**.
    3) Click the **Compatibility** tab.
    4) Enable the **Run this program as an administrator** check box.
       Note: *When there are multiple users that log into the computer and use the program, then click the **Change settings for all users** button, then select the above check box.*

Contact Us

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