

# Dynamic Part Pricing Quick Reference Guide

Several manufacturers have partnered with OEConnection (OEC) and Audatex to provide a dynamic Original Equipment Manufacturer (OEM) part pricing solution.

Audatex Estimating(TM) features a service that automatically retrieves OEM pricing when an assignment is received for an applicable vehicle containing the vehicle information number (VIN).

When a VIN is available with the assignment or when a new estimate is created, the prices will be retrieved automatically after identifying the vehicle. Disconnected users will need to have an internet connection to retrieve OEM prices.

## Retrieving OEM Pricing

1. Click **Damage** on the left side navigation.
2. The wait dialog window is displayed while the OEM Pricing is being retrieved.

**Note:** The **Retrieve OEM Prices** link is **red** when the OEM price file has not been retrieved or is not available for the claim.

The **Retrieve OEM Prices** link is **black** when the OEM price file has been retrieved for the vehicle and is available.

3. Click **Close** on the left side navigation when the estimate is complete.
4. When the estimate is closed, the claim information is sent to OE Connection to obtain Quote ID.

## Retrieving OEM Pricing

1. The Quote ID appears on the Estimate Report Vehicle Section for reference.

Vehicle
<b>OEM Part Price Quote ID: 2719745</b>
2005 GMC Envoy XL SLE 4 DR Wagon 6cyl Gasoline 4.2 4 Speed Automatic

### Notes:

- Disconnected users are required to have an internet connection to obtain the Quote ID.
- When vehicle information is changed, new OEM prices are retrieved.
- Pricing can be refreshed at any time during the estimate writing process by clicking the Retrieve OEM Prices link.

## Support Information

Client Support – [AXUS.AASupportContact@audatex.com](mailto:AXUS.AASupportContact@audatex.com)

Self-Help and Training – [MySupportGarage.com](http://MySupportGarage.com)

Technical Issues – 866-420-2048

