

# Audatex *Estimating*<sup>TM</sup> *Autosource*

## Audatex Hours of Operation

Production hours are as follows unless otherwise stated or during a CAT situation.

### Online Application Server Availability

---

Monday – Saturday	6:30 a.m. – 12:00 a.m. Eastern
Sunday	10:00 a.m. – 2:00 p.m. Eastern

### Audatex Estimating Clients

---

Audatex Estimating Clients	(866) 420-2048
Collision Repair Clients	(800) 546-5237
Insurance Clients	(800) 669-4237

### Autosource Server Availability

---

Monday – Saturday	7:00 a.m. – 9:00 p.m. Eastern
Sunday	9:30 a.m. – 6:00 pm. Eastern

### Autosource Call Center Availability

---

Monday – Friday	7:00 a.m. – 9:00 p.m. Eastern
Saturday	9:30 a.m. – 6:00 p.m. Eastern
Sunday	Closed
Sunday (CAT hours only)	9:00 a.m. – 3:00 p.m. Eastern

### Contact Autosource

---

Autosource Specialty Valuations	<a href="https://autosource.audatex.us">https://autosource.audatex.us</a>
Autosource Service Request Entry	(800) 433-4413
Autosource Client Services Assistance	(800) 351-3133

### Client Support / Training

---

Web Client Support	<a href="http://MySupportGarage.com">MySupportGarage.com</a>
Email Client Support	<a href="mailto:ClaimsSupport@audatex.com">ClaimsSupport@audatex.com</a>