

Privacy Notice for Autosource Mobile

EFFECTIVE DECEMBER 31, 2019

This notice of **Autosource Mobile** (referred to as “**Audatex North America, Inc.**”, “we”, “us” or “our” in this privacy notice) explains how we collect and process personal data through your use of Autosource Mobile. You can find more information about our company’s privacy policy, your rights, and how the law protects you at <http://www.audatex.us/privacy.html>.

This notice should be read in conjunction with our Privacy Policy. Solera respects your privacy and is committed to providing information about personal data collected and processed by our company. This privacy notice may be updated by us from time to time.

Our application is not intended for minors under the age of 16 and we do not knowingly collect data relating to children.

COLLECTION OF PERSONAL DATA

This service collects personal data, such as information you provide including names, addresses, telephone numbers and IP addresses. This App will also collect, use, store and transfer information about vehicles such as their VIN, license numbers, manufacturer and model and information about your mobile device such as its operating system type and version. We do not collect sensitive personal data. We may have received your name and contact information from the Autosource customer that authorized your access to the Autosource service. We collect, use and share **Aggregated Data** such as statistical or demographic data for any purpose. Aggregated Data may be derived from personal data but is not considered personal data in law as this data does **not** directly or indirectly reveal a person’s identity.

We will use the personal data we collect to ensure that you are an authorized user of the App and for providing contractual services to our Autosource customer that authorized your access. We may also process the data for legitimate purposes such as defending, establishing or exercising legal claims. If you fail to provide required personal data, you will not have access to services through the App.

We will only use personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you want an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us.

We do not sell personal data as those terms are defined under the California and Nevada data protection laws.

This service collects the following types of personal information for the purpose shown below:

Categories of Personal Information collected	Purpose for which the Personal Information will be used
Identification Data	<ul style="list-style-type: none">Assist our customers with identifying claims that are processed
Commercial Transaction Data	<ul style="list-style-type: none">Ensure that any service performed on the loss vehicle within the last 12 months, that has a monetary impact on the vehicle’s valuation is accurately reflected
Vehicle Data	<ul style="list-style-type: none">Ensure that the valuation of the loss vehicle is accurately reflecting the vehicle and any installed packages or options
Biometric Data	<ul style="list-style-type: none">Authenticate users
Technical Data	<ul style="list-style-type: none">Security and troubleshootingAnalytics
Usage Data	<ul style="list-style-type: none">Security and troubleshootingAnalytics

Geolocation Data

- Ensure that the valuation for the loss vehicle is accurate for the market

- **Identification Data** includes data such as a name, alias, postal address, unique personal identifier, online identifier, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.
- **Commercial Transaction Information** includes data such as records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
- **Vehicle Data** includes data such as vehicle identification number, vehicle pictures, damage info and repair and maintenance records.
- **Biometric Data** includes data such as fingerprints, iris images, or face images
- **Technical Data** includes data such as internet protocol address, login data, browser type and version, time zone setting, data on devices used to access the application, browsing history, search history, and information regarding interaction with an internet website, application, or advertisement.
- **Usage Data** includes data such as how you use our website or service.
- **Geolocation Data** includes data such as latitude and longitude for your location, and the location of the loss vehicle.
- **Marketing and Communications Data** includes data such as your preferences in receiving marketing from us and our third parties and your communication preferences.

Aggregated Data, such as statistical or demographic data, may be derived from your personal data but is not considered personal data in law as it does **not** directly or indirectly identify you.

IF YOU FAIL TO PROVIDE PERSONAL DATA

Where we need to collect personal data to provide this service or where required by law and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, to provide you with services). In this case, we may have to cancel a product or service you have with us, but we will notify you if this is the case at the time.

DATA SECURITY

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need-to-know. They will only process your personal data on our instructions, and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

CONTACT INFORMATION

For more information about this notice or to request any rights under personal data protection laws, fill out the form located at <http://www.audatex.us/privacy.html>. You can also contact us at:

Audatex North America, Inc.
Attn: Data Privacy Champion
Postal address: 1301 Solana Blvd., Building 2, Suite 2100
Westlake, TX 76262
Email address: privacy@solera.com

[Exercise Your Rights](#)